

## IMPORTANT RESERVATION INFORMATION

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*Welcome to the Cottages at Glacier, your Glacier National Park adventure headquarters!  
We look forward to your arrival and wish you a pleasant stay with us!*

**PLEASE NOTE:** Cottage rates are based on their individual maximum occupancies (see cabin listings). An additional person above cabin maximum will be charged \$45.00 plus taxes; a roll-away-bed is available by request and subject to availability.

### DEPOSIT INFORMATION

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- An advance deposit equaling 50% of the total of your reservation including state and local taxes is due at the time of booking. The remaining balance of your reservation is due in full 45 days prior to the scheduled arrival date. Should you need to cancel your reservation, the cancellation policy below applies.
- Should you make a reservation 45 days or fewer before your arrival date, the total balance of your reservation will be due in full upon booking.
- Visa, Master Card and Discover cards are accepted. Personal checks are not accepted.

### CANCELING A ROOM RESERVATION

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- Should you need to cancel your reservation, please contact The Cottages at Glacier via phone **(406-309-4231)** or email **(Sally@thecottagesatglacier.com)**.
- All cancellations will be confirmed via email; any cancellation fees will be detailed in this email.
- Deposits are fully refundable until January 1<sup>st</sup> of the year of the reservation and/or 30 days after booking.
- Between 30 days after booking and 45 days prior to arrival, all payments made will be refunded less a 3.5% administrative fee.
- There are absolutely no refunds for any reason 45 days prior to arrival. The Cottages at Glacier recommends and strongly encourages that you invest in traveler's insurance to avoid forfeiting payment should you need to cancel your reservation for any reason.
- All reservations are for a minimum of two nights. There is no refund for early departure i.e. reducing the number of reserved nights.
- No-show on date of arrival is considered a cancellation of your entire reservation; there will be no refund.
- We are unable to deviate from policies due to weather, illness, flight delays, road closures, etc.

## **CHANGING A RESERVATION**

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- If dates are available, one complimentary change in date of the same year is granted per reservation up to 45 days prior to arrival assuming that the reservation remains the same duration.

## **CHECK IN AND CHECK OUT**

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- Check-in time is any time between the hours of 4:00pm and 9:30pm. If you will be arriving later than 9:30pm, please confirm this with the managers via phone (406-309-4231) or email ([Sally@thecottagesatglacier.com](mailto:Sally@thecottagesatglacier.com)).
- If your arrival is early in the day and you prefer immediate access to your room, we recommend reserving for the prior night to guarantee immediate access. However, if immediate access to the room is not required, we will store your luggage for you until your room is ready.
- Check-out time is any time before 10:30am.
- No pets are allowed
- All cottages and facilities are non-smoking

## **BORDER INFORMATION**

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- Please note that border closing times vary by individual crossing and at different times throughout the summer. Before you cross the border, we suggest that you telephone Customs to inquire about border closing times and required forms of identification. ○ Canadian Customs: 403-653-3009

## **ADDITIONAL INFORMATION**

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- Cottage occupancy limits are not to be exceeded.
- The Cottages at Glacier are smoke-free establishments. Evidence of smoking in the cottages may result in a \$125.00 cleaning fee.
- Clean towel service and garbage pick-up occurs daily. Daily maid service is available upon request.
- Wi-Fi is currently available at no additional charge for email use. Data usage for download of large files, streaming, and movie retrieval may not be available due to limited coverage in the area.

## **IDEMNIFICATION**

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- Guest agrees to indemnify and hold The Cottages at Glacier harmless from any liability for personal injury or property damage sustained by Guest or parties invited onto the property by Guest.

## **ENTIRE AGREEMENT**

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- This agreement constitutes the entire agreement of the parties and supersedes all prior or contemporaneous oral or written agreements concerning this subject matter.

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*Thank you for booking with The Cottages at Glacier! We hope you have a wonderful vacation full of adventure and relaxation with memories in the making!*